

IMS POLICY

LH Energy Europe s.r.o. focuses on the provision of services in the field of construction of rooftop photovoltaic power plants. Our main ambition is to become a long-term B2B partner for companies carrying out installations for industrial buildings, with a particular interest in cooperation with countries such as Germany, Austria, Belgium, the Netherlands, Finland, Sweden and the Czech Republic.

The purpose of quality management is to contribute to the success of LH Energy Europe s.r.o by its continuous action.

The management of LH Energy Europe s.r.o. firmly believes that the following pillars are the basis for long-term success:

- 1) **qualified and responsible staff:** professionals who provide our services with a high level of responsibility;
- 2) **company-wide awareness of continuous improvement:** the culture that pursues continuous improvement in all aspects of our operations;
- 3) **each employee's customer and quality orientation and occupational health and safety compliance:** each employee is fully dedicated to customer satisfaction and the quality of our service and occupational health and safety compliance;
- 4) **stable processes as the basis for maintaining quality and on-time service delivery:** ensuring consistent quality and occupational health and safety requirements, meeting deadlines through robust process management.

The quality policy must ensure that the above pillars are embedded in the organisation's culture, processes and day-to-day work.

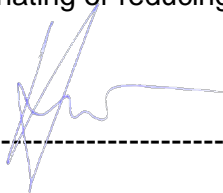
This will lead to the delivery of the required service according to the agreed specification, in the required quality and within the agreed delivery time and price.

"Achieved through people, processes and at the same time guided by customer requirements".

The company's management commits itself unequivocally and unanimously:

- to release the necessary resources and means so that the quality policy can be applied at all necessary levels of the company to meet the quality objectives;
- the company's management is committed to comply with the applicable laws, legislative regulations in force in Slovakia and abroad, to improve the effectiveness of the quality management system on a continuous basis;
- manages its processes through defined risks with the aim of eliminating or reducing them.

Banská Bystrica, 02.02.2024



chief executive officer